

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Swapnil Parulekar	YES Securities (India) Limited AFL House, 4th floor, Lok Bharti Complex, Marol Maroshi Road, Andheri (E), Mumbai 400059 Website: www.yesinvest.in	022-688 41 888	customer.service@ysil.in	Monday to Friday (9:00 AM - 7:00 PM) Saturday & Sunday (10:00 AM - 1:00 PM)
Head of Customer Care	Jay Shah	YES Securities (India) Limited AFL House, 4th floor, Lok Bharti Complex, Marol Maroshi Road, Andheri (E), Mumbai 400059 Website: www.yesinvest.in	022-688 50 280	escalations@ysil.in	Monday to Friday (9:00 AM to 7:00 PM)
Compliance Officer	Aditya Goenka	YES Securities (India) Limited 2nd Floor, North Side, YES BANK House, Off Western Express Highway, Santacruz East, Mumbai - 400055	022-65078127	compliance@ysil.in	Monday to Friday (9:00 AM to 7:00 PM)
Managing Director & CEO	Anshul Arzare	YES Securities (India) Limited 2nd Floor, North Side, YES BANK House, Off Western Express Highway, Santacruz East, Mumbai - 400055	22-65078120	ceo@ysil.in	Monday to Friday (9:00 AM to 7:00 PM)