

## **Complaints Data - Research Analyst**

## Data for every month ending -August 2025

| SN | Received<br>from              | Pending at<br>the end of<br>last month | Receive<br>d during<br>the<br>month | Resolved* | Total<br>Pending# | Pending complaint s > 3 months | Average<br>Resolution<br>time^ (in<br>days) |
|----|-------------------------------|--|-------------------------------------|-----------|-------------------|--------------------------------|---|
| 1  | Directly<br>from<br>Investors | 0                                      | 0                                   | 0         | 0                 | 0                              | 0   |
| 2  | SEBI<br>(SCORES)              | 0                                      | 0                                   | 0         | 0                 | 0                              | 0   |
| 3  | Other<br>Sources (if<br>any)  | 0                                      | 0                                   | 0         | 0                 | 0                              | 0   |
|    | <b>Grand Total</b>            | 0                                      | 0                                   | 0         | 0                 | 0                              | 0   |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month



## **Trend of monthly disposal of complaints**

| SN | Month       | Carried forward<br>from previous<br>month | Received | Resolved* | Pending# |
|----|-------------|---|----------|-----------|----------|
| 1  | Apr-25      | 0   | 0        | 0         | 0        |
| 2  | May-25      | 0   | 0        | 0         | 0        |
| 3  | Jun-25      | 0   | 0        | 0         | 0        |
| 4  | Jul-25      | 0   | 0        | 0         | 0        |
| 5  | Aug-25      | 0   | 0        | 0         | 0        |
| 6  | Sep-25      | 0   | 0        | 0         | 0        |
| 7  | Oct-25      | 0   | 0        | 0         | 0        |
| 8  | Nov-25      | 0   | 0        | 0         | 0        |
| 9  | Dec-25      | 0   | 0        | 0         | 0        |
| 10 | Jan-25      | 0   | 0        | 0         | 0        |
| 11 | Feb-25      | 0   | 0        | 0         | 0        |
| 12 | Mar-25      | 0   | 0        | 0         | 0        |
|    | Grand Total | 0   | 0        | 0         | 0        |

<sup>\*</sup> Inclusive of complaints of previous years resolved in the current year.

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.



## **Trend of annual disposal of complaints**

| SN | Year                 | Carried forward from previous Year | Received | Resolved* | Pending# |
|----|----------------------|------------------------------------|----------|-----------|----------|
| 1  | 2021-22              | 0                                  | 5        | 5         | 0        |
| 2  | 2022-23              | 0                                  | 0        | 0         | 0        |
| 3  | 2023-24              | 0                                  | 0        | 0         | 0        |
| 4  | 2024-25              | 0                                  | 2        | 2         | 0        |
| 5  | 2025-26 <sup>1</sup> | 0                                  | 0        | 0         | 0        |
|    | Grand Total          | 0                                  | 7        | 7         | 0        |

<sup>\*</sup> Inclusive of complaints of previous years resolved in the current year.

<sup>#</sup> Inclusive of complaints pending as on the last day of the year.

<sup>&</sup>lt;sup>1</sup> Count provided as on August 31, 2025