

## Complaints data - Depository Participant

Data for every month ending – August 2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0 days
2	SEBI (SCORES)	01	0	0	0	01	0	1 days
3	Depositories	0	0	0	0	0	0	0 days
4	Other Sources (if any)	0	0	0	0	0	0	0 days
	<b>Grand Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>01</b>	<b>0</b>	<b>1 days</b>

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-25	0	03	02	01
2	May-25	01	0	0	01
3	Jun-25	01	0	0	01
4	Jul-25	01	0	0	01
5	Aug-25	01	0	0	01
6	Sep-25	0	0	0	0
7	Oct-24	0	0	0	0
8	Nov-25	0	0	0	0
9	Dec-25	0	0	0	0
10	Jan-26	0	0	0	0
11	Feb-26	0	0	0	0
12	Mar-26	0	0	0	0
13	Grand Total	04	03	02	05

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous Year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	6	6	0
4	2024-25	0	7	7	0
5	2025-26 <sup>1</sup>	0	3	2	4
	<b>Grand Total</b>	<b>0</b>	<b>16</b>	<b>15</b>	<b>4</b>

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<sup>1</sup> Count provided as on August 31, 2025