



FAQs on YES SECURITIES (YSL) Trading Platform

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I. FAQs on Pre-Login section

- ✓ What is the process to login to YSL account?

In order to login to your YSL account kindly follow steps given below

- ✓ Open your web browser and go to www.yesinvest.in
- ✓ Enter your YES Bank Customer ID (Numerical ID provided at the time of bank account opening) and click on Go
- ✓ Confirm secure access image, enter your password and click on Login
- ✓ Enter 2FA and select Continue
- ✓ You will be directed to the login information page. Click on OK and YSL home page will appear

- ✓ Which browsers are compatible with YSL website?

YES Securities website is compatible with

- ✓ Google Chrome 20 and above
- ✓ Internet Explorer 9 and above, and
- ✓ Mozilla Firefox 11 and above

- ✓ What is the process to generate login password?

In order to reset / change your YSL password kindly follow steps given below

- ✓ Open your web browser and go to www.yesinvest.in
- ✓ Click on Forgot Password? /First time login?
- ✓ Enter your User ID (YES Bank Customer ID)
- ✓ Enter DOB (Date format: DD/MM/YYYY)
- ✓ Enter PAN (PAN should be in capital letters)
- ✓ Click on Submit, after submission OTP (One time password) will be sent to your registered mobile number
- ✓ Enter the OTP received and click on Submit
- ✓ Once you submit, set your new password as per password policy given on the same page and select Change

Note: - Password will be valid for 60 days after which you will be prompted to change your password

- ✓ What is the process to reset 2FA?

In order to reset 2FA questions kindly follow steps given below

- ✓ Open your web browser and go to www.yesinvest.in
- ✓ Click on Forgot Password? /First-time login?
- ✓ Enter your User ID (YES Bank Customer ID)
- ✓ Enter DOB (Date format DD/MM/YYYY)



- ✓ Enter PAN (PAN should be in capital letters)
 - ✓ Click on submit, after submission OTP (One time password) will be sent to your registered mobile number
 - ✓ Enter the OTP received and click on Submit
 - ✓ Once you submit, set your new password as per password policy given on the same page and select Change
 - ✓ Login with your new password and set your 2FA questions
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- ✓ What is the process to change/modify Email ID and / or Contact Number?

In order to change/modify Email ID and / or Contact Number kindly follow steps given below

 - ✓ Logon to www.yesinvest.in
 - ✓ Click on Service
 - ✓ Click on My Profile
 - ✓ Click on Edit
 - ✓ Once you update your Email ID and / or Contact Number you will receive a confirmation / pop-up that your Email ID and / or Contact Number will be changed within 2 working days